



## Back & Body Health

### COVID-19 Clinic Guide for Patients

A lot has changed in the past few months and you can be confident we are taking every precaution to protect our patients, our team and the community.

For your appointment, we respectfully ask our patients to:

- Please complete the COVID-19 self-assessment on the day of your appointment <https://myhealth.alberta.ca/Journey/COVID-19/Pages/COVID-Self-Assessment.aspx>
- Please arrive at your appointment time and move into the reception area; keeping our entrance clear to allow for social distancing
- Wear a mask while you are in the clinic including treatment rooms; a mandatory requirement by our associations and the City of Calgary Bylaw
- Wash your hands or use the hand sanitizer when you arrive
- Use contactless payment when possible
- Place all of your personal belongings in the sanitized bin provided in the treatment room

What you can expect from us:

- Daily COVID-19 screening and temperature checks of all therapists and staff
- Disinfecting of treatment rooms after each patient
- Increased cleaning and disinfecting of the clinic throughout the day
- Wearing PPE including masks and aprons (RMTS)

\* Please note that patients travelling outside Canada will not be eligible for treatment, even with a negative test result with the International Border Testing Pilot Program and must complete the 14-day isolation period before receiving in person treatment

Thank you for your support and cooperation.

-The Back & Body Health Team